

# 'Such a bleeding nuisance': A qualitative study into the female patient experience of mild bleeding disorders

Anne Wareing<sup>1&2</sup>, Dr Iain Crinson<sup>2</sup>, Dr Steve Austin<sup>1</sup>, Dr James Uprichard<sup>1</sup>

Department of Haemostasis, St George's NHS Healthcare Trust<sup>1</sup> & Department of Population Health Science and Education, St George's, University of London, Tooting<sup>2</sup>, LONDON, UK

## BACKGROUND AND OBJECTIVES

- Women represent the largest number of newly registered patients per annum in UK (UKHCDO, 2012).
- A literature review (OVID, CINAHL PLUS & PSYCH INFO) highlighted that the burden of disease within women is not well reported; studies addressed medical issues rather than psycho-social aspects of mild bleeding disorders (MBD).

*A qualitative study was undertaken as follows :*

1. To gain an understanding of a woman's experience of bleeding symptoms prior to referral to a haemophilia centre (HC).
2. To obtain a woman's perspective about the process of being diagnosed with an MBD.
3. To explore how women feel about being referred to a HC for assessment and diagnosis of MBD.

## METHODS

**Full Ethical and Research & Development** was obtained.

**Study Design** – Symbolic Interactionism – analysis of symbols of shared meaning (Blumer, 1966).

**Study Setting** – A HC with 650 registered patients. The researcher is a clinical nurse specialist who has worked at the centre for 5 years.

**Data Collection** – Semi-structured interviews, recorded and transcribed verbatim, guided by a list of key topics for reliability purposes.

**Sampling** – 20 women were purposively selected; 8 women consented within the study's academic deadline (see TABLE 1).

**Piloting** – not performed due to small scale of study and academic submission deadline.

**Data Analysis** – 'Framework analysis' as devised by Spencer *et al* (2003) using the Analytic Hierarchy of data management, descriptive accounts and explanatory accounts.

**TABLE 1. SAMPLE CHARACTERISTICS**

| Age (in years) | Bleeding disorder        | Time registered at HC (in months) | Referral method to HC                          |
|----------------|--------------------------|-----------------------------------|--|
| 22             | Factor VII               | 11                                | GP   |
| 52             | Von Willebrand (type 1)  | 60                                | Haematology Consultant                         |
| 42             | Platelet function defect | 72                                | GP   |
| 67             | Factor XI                | 14                                | Surgical Consultant                            |
| 62             | Dysfibrinogenemia        | 30                                | Orthopaedic Consultant                         |
| 46             | Von Willebrand (type 1)  | 8                                 | Haematology Consultant                         |
| 61             | Platelet function defect | 34                                | Cascade diagnosis of other family member at HC |
| 29             | Von Willebrand (type 1)  | 120                               | Medical Consultant                             |

## RESULTS

**FIGURE 1 – THEMES IDENTIFIED THROUGH FRAMEWORK ANALYSIS OF PARTICIPANT INTERVIEWS**

| Description and Impact of Symptoms  | Diagnostic Odyssey and Medical Uncertainty   | Varied Experiences within health care services  |
|---|--|---|
| <ul style="list-style-type: none"> <li>• Physical symptoms - menorrhagia, bruising, anaemia, depression</li> <li>• Agreement with description of bleeding disorder as 'mild'</li> <li>• Negative impact on work, relationships, friendships</li> <li>• Concerns over siblings, daughters, grandchildren</li> <li>• Self-discount of symptoms</li> </ul> | <ul style="list-style-type: none"> <li>• Complex testing process, possible denial of symptoms by Health Care Practitioners (HCP)</li> <li>• Possible incorrect advice and diagnosis</li> <li>• 'Trial and error' with treatment</li> <li>• Patient's high level of involvement managing with medical care</li> </ul> | <ul style="list-style-type: none"> <li>• Patient monitoring of health care advice</li> <li>• Greater risk of receiving inappropriate care</li> <li>• Disengagement-cancelled procedures, dismissive attitudes from HCP</li> <li>• Positive views of care delivery through HCs and endorsement of registration with MBD</li> </ul> |

## CONCLUSIONS and RECOMMENDATIONS

- Women are affected physically and psycho-socially by MBD. Diagnosis may be difficult due to pre-existing health beliefs of symptoms as normal.
- Women's services need to be integrated into the current UK health service model to audit and commission further research into patient care.
- Activity within specialised models of care needs to incorporate educational and advisory services to external stakeholders to improve provision of care for women with MBD.

## REFERENCES:

- Blumer, H. 1966, *American Journal of Sociology*, vol 71, no 5, pp 603 – 633.
- Spencer *et al* (2003) **Qualitative Research Practice : A Guide for Social Science Students and Researchers**, Sage, London.
- United Kingdom Haemophilia Centre Doctors' Organization, 2012, *Annual Report 2012 & Bleeding Disorder Statistics for the Financial Year 2011/2012*, UKHCDO, Manchester.

